



MEDIATION MECHANICS

Where Conflict Becomes Opportunity

The half day workshop is open to all those who would like to learn about mediation, how it fits into the Dispute Resolution Spectrum.

The half day mediation workshop will give you an understanding of what mediation is, How it fits into the dispute resolution spectrum & how it can be used as a powerful business tool to resolve disputes.

Topics include **principles and processes** of mediation.

Understanding the **different forms of mediation** & where it can be applied in **business or personal affairs**.

A certificate of attendance from RICS will be issued to all delegates on completion of the workshop.

Places are limited to 30 delegates, bookings are essential.

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